



**MALDIVES HIGH
COMMISSION
MALAYSIA**
Consular Advice Series

The High Commission's Consular Services

We endeavor to provide a wide variety of services to Maldivians in Malaysia. However, there are some limitations to what the High Commission can do as a foreign diplomatic mission.

What is consular service?

"Consular" is the word used to describe the services that a country provides for its citizens abroad. The High Commission provides a range of consular services to Maldivian citizens in Malaysia.

Contact us

The High Commission provides general consular services between **9:30am and 4:00pm from Monday to Friday except on High Commission holidays¹**. A list of High Commission holidays is available on our website www.maldives.org.my.

In an emergency you can contact us on our emergency line ²

+6 012 655 7895

The High Commission's contact details are provided below.



MALDIVES HIGH COMMISSION

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Tel: +603 2163 7244
Fax: +603 2164 7244
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www.maldives.org.my

¹ Ramadan working hours are from 10:30am to 3:00pm

² No sms service



What we can and cannot do

What we can do:

- Provide information, advice and consular assistance
- Arrange travel documents in case your passport is lost, stolen or damaged
- Assist in renewing passports and similar official documents
- Arrange travel documents for Maldivians born in Malaysia
- Contact your relatives or friends to request them to send you emergency funds for your repatriation or other necessary emergency expenses
- Notify your next-of-kin in the event that you are injured
- Notify your next-of-kin in the event of your arrest or detention
- Visit a Maldivian citizen who has been arrested or imprisoned, and monitor that due process under the judicial system of Malaysia is accorded to him or her
- Help to obtain a list of officially registered local lawyers and translation services where this is available
- Assist in the burial of deceased Maldivians in Malaysia
- Assist the repatriation of the remains of a deceased Maldivian in Malaysia to Maldives
- Assist in the arrangements for the return of personal belongings of a deceased Maldivian
- Help you during emergencies such as natural disasters or civil disorder

- Certification of documents as a Notary Public (Notarization and Authentication Services)

What we cannot do:

- Pay your bills such as medical, hospital, legal, accommodation, travel or other bills
- Provide loans or cash your cheques
- Pay fines or post bail on your behalf
- Intervene in the local judicial process on your behalf
- Provide legal advice or initiate court proceedings on your behalf
- Act as your sponsor or guarantor
- Arrange for your accommodation or for work
- Attempt on your behalf to interfere or influence Malaysian Government immigration policies and procedures

To find out more about Consular Services visit our website www.maldives.org.my or call the High Commission 03 21637244.

Information about specific services

Information about specific consular services such as passport services, notarization and authentication services can be obtained from application forms available on our website's download section. The application forms would also contain service procedures and standards.

If you are unsure please obtain information from our website or contact us before visiting the High Commission to avoid possible service delays.

Emergencies

Emergencies are events such as an arrest, accident or death which warrant immediate action. Enquires about general consular service procedures such as passport renewal are non emergencies.

Contacting you

Registration allows us to contact you easily during emergencies.

The High Commission encourages all Maldivians to register with the High Commission as registration facilitates us to provide various consular and other services to you easily, especially during an emergency. It will also enable us to provide you with information about its activities and various functions that may be of interest and relevance to you.

Registration is simple. You can do it online through our website. Alternatively, you can email or fax us the registration form available on the website, or visit us during office hours.

www.maldives.org.my